

# PS-004 CPS COUNTY SUMMARY – PART 1

Report period from through

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County														Run Date		Time	
District	Completed Investigations	Priority Response			---- Commencement ---- Immediate. Within 24 hrs				- Face-to-Face Contact - Within 24 hrs    25 – 72 hrs				Investigation Completed Within 30 days		# Exceptions from 30 days	# Exceptions completed in exception time frame	Overall SOP %
		1	2	3	#	%	#	%	#	%	#	%	#	%			

## CASELOAD SUMMARY

Complaints Assigned this Period	Ongoing Cases Risk Levels and Time Open in Months					Complaints with Preponderance	
Pending Unassigned Investigations	1-3	4-6	7-9	10-12	Over 12	New	
Abbreviated Investigation Cat 5	Intensive					1 prior complaint	
	High					2 prior complaints	
	Moderate					3 or more prior complaints	
	Low						
Complaints Disposed this Period – by Category	Complaints Unassigned this Period						
Category 1	Transferred to other Agency						
Category 2	Transferred to other County						
Category 3	Rejected - Already Investigated						
Category 4	Rejected - Discounted after preliminary investigation						
Category 5	Rejected - Doesn't meet Child Protection Definition						
	Rejected - No Reasonable Cause						
	Rejected - Referring Person Unreliable						
	Rejected - Withdrawn with cause						
	Rejected - Information only						

Note: Information on this report is for complaints dispositioned during the reporting period, on-going cases, and cases closed/denied this reporting period. Data source is Services Worker Support System (SWSS). *Immediate Commencement* #'s refer to priority 1 investigations only. (*Immediate* is defined as w/n 12 hours of complaint date and time.) *Face to Face contacts within 24 hrs* refer to priority 1 and 2 investigations. 24-72 hr counts for *Face to Face Contacts* will NOT include Priority 1 and 2 investigations that met this standard but did NOT meet the 24 hour SOP. *Commencement w/n 24 hrs* does NOT include Priority 1 complaints that met this standard but did not meet the immediate standard. # *Exceptions from 30 days* is a count of exceptions approved by the supervisor and includes 2,7,15, and 30 day extensions. The *Overall SOP %* includes both completed investigations that met the 30 day SOP and those that met the supervisor-approved extension to the SOP standard in the report period.